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Your Red Nose Day photo album

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*Volunteers at **Conduit**'s Cardiff site were joined by people from the Welsh Contact Centre Forum, Admiral, the DVLA, the AA, Connaught, Draig, Reed and Red Recruitment. And the company's Swansea site was on hand to take overflow calls. With 100 lines, Conduit took £110,000 in donations. Neil Evans, COO, said: "The night was a real team effort...we like to do our work with a smile on our faces and one of the highlights of the night was a stand-up competition for our staff to crack some jokes and be funny for money." **Pictured** – Mr Evans as Tommy Cooper; Conduit's management team; the joke competition under way*

*Two **Churchill** call centres handled donation calls – and the company's bulldog mascot sported a red nose in support of the event. In Peterborough, 150 volunteers took about 1,500 calls and more than £58,000 in donations. Fundraising events included a competition for who could grow the best beard. In Livery Street, Birmingham, there were more than 2,200 calls and £69,000-plus in donations. In addition, three staff members cycled the 60-mile round trip to the NatWest branch in Stratford upon Avon (Churchill and NatWest are both owned by RBS). It took them 3 hrs, 43min, 47secs and raised over £800 for Comic Relief. **Pictured** – Michaela Keenan and Kim Attewell, service sales team leaders, with Churchill bulldog*

*Top call handler at **Computershare**, Bristol, was the director of technology, Martyn Drake, who took the most calls. In total, 157 employees, including several directors, handled 2,663 calls, resulting in just over £97,500 in donations – the largest was £2,000. Mr Drake said: "I was delighted to be part of it and to see so many employees donating their time was amazing. The feeling you get from contributing to such a worthwhile cause can't be beaten." Among the evening's entertainment, call agent Sally Miller, a part time contortionist back flipped and twisted around the call centre, balanced on a tiny platform and then squeezed into a tiny Perspex box. **Pictured** – Mr Drake (right) with Lee Browne, CSR; Gareth Wynne-Hughes, systems implementation project leader; Laura Gavigan (left), learning and development facilitator, and Michelle Beaven, CSR*

*More than 150 employees, many in fancy dress, at **Convergys**, Newcastle, took donations worth more than £84,000. Other activities, which raised £1,000, included hurling wet sponges at managers locked in stocks and competitions for the best red outfit and the best red hair style. **Pictured** – Paul Ogden, Mark Smith, operations director – EMEA, and Jonathan Hanley get a soaking*

*More than 160 staff at **Damart**, Bingley, were on duty to take calls, resulting in donations worth just over £96,000. John Bottomley, marketing director, said: "There's a real family atmosphere at Damart, and it's no surprise that so many volunteers, both staff and friends, gave up their time to help out.... The buzz generated through Comic Relief is amazing – the staff planned their fancy dress outfits for weeks and wouldn't let on at all!" And Neil Hirst, contact centre team manager, said: "Everybody who took part on the night should be very proud of their hard work and dedication to the cause. This good news will keep spirits high at Damart for weeks to come!" **Pictured** – Mr Bottomley (front) with volunteers; everyone wore a red nose*